

Payment Methods

You can place your order in the online store of www.stratelos.gr by paying in the following ways:

1. Pay on delivery

The products come to your address by courier and you pay the price at the time of receipt. (you will be charged an extra 2 €)

2. By credit or debit card

You will be redirected to a secure page where you must enter your card details. (Card details are not disclosed to stratelos.gr). In this case, your transaction and your personal information are secured by Viva Payment.

In case you do not receive an order confirmation email (check your spam emails) you should contact us as there is a possibility that your order has not been registered in our system.

3. Bank account deposit

To pay by deposit in a bank account, simply click "Payment By Bank Deposit" in the payment method. We will contact you to notify you of the available bank accounts.

4. Receipt and payment of the amount in the store

To pick up and pay at the store, select the "Pick up from the store" option before completing the order. When your order is completed we will call you / send an sms to your mobile / email / so that you know that your order is in the store and you can pick it up within 3 days. If you do not receive the relevant sms on your mobile / email / phone call, it means that your order has not yet been transferred to our store.